



April 22, 2011

RE: Raft Island Water System, ID#70760N, Pierce County
Water Main Replacement - Phase 1

Dear Customer;

As part of our on going efforts to improve water quality and reliability, we will be starting the first phase of a water main replacement project on Raft Island as part of our 2011 Capital Budget.

The work being done will be completed in phases to minimize disruptions of water service and traffic congestion in the area due to our heavy construction equipment on site. Phase 1 of the project will be started along Raft Island Dr. and continue down from Madrona Drive to Park Avenue.

Due to the narrow roads on Raft Island it may be necessary to limit or completely block traffic at times along Raft Island Dr. making it necessary for residents to drive around Raft Island Dr. using Park Ave. and Madrona Dr. Emergency access vehicles will not be impacted by our construction and will access at all time.

We expect to start the first phase of this project the first week of May, 2011. Notice will be provided to customers as needed when we expect to have water service outages for long periods of time while the work is being completed.

We would like to thank you for your patience in advance. If you have any questions about the work being completed please contact our Customer Service Department toll free at (877) 408-4060 or give me a call at 253-851-4060 or email me at danbrown@wawater.com.

Sincerely,

Dan Brown
Construction Superintendent

Cc: Customer Service Department – Washington Water Service Company